

# INDIAN DISPUTE RESOLUTION SERVICES, INC.

## Presents THREE-DAY WORKSHOP IN:

### MEDIATION/PEACEMAKING SKILLS AND PROCESSES

#### A G E N D A

##### **First Day:**

- 8:30 AM Session Begins with Welcome and Q& A
- 9:00 AM Overview of Mediation
- 10:00 AM MORNING BREAK (15 Minutes)
- 10:15 AM Discuss the Relevance of Some Major Negotiation Principles to the Practice of Mediation
- 11:30 AM Overview of the Six Stages of the Mediation Process
- 12:00 PM LUNCH BREAK (One Hour)
- 1:00 PM Stage I: Case Assessment and Development
- 1:45 PM Role Play #1
- 2:30 PM Role Play #1 - Debrief
- 2:45 PM AFTERNOON BREAK (15 Minutes)
- 3:00 PM Begin Video: The Right Way And The Wrong Way To Mediate
- 4:00 PM Creating the Setting To Be Conducive To Problem Solving
- 5:00 PM First-Day Session Ends  
*Homework/Reading Assignment*

##### **SECOND DAY:**

- 8:30 AM Welcome and Q & A
- 8:45 AM Practice Stage II: Establishing Procedural Ground Rules

9:30 AM Role Play #2 – Preparation  
10:00 AM Role Play #2  
11:30 AM Role Play #2 - Debrief  
12:00 PM LUNCH BREAK (One Hour)  
1:00 PM Role Play #3 – Preparation  
1:30 PM Role Play #3  
3:00 PM Role Play #3 - Debrief  
3:30 PM AFTERNOON BREAK (15 Minutes)  
3:45 PM Communication and Mediators  
4:30 PM Reframing Exercise  
5:00 PM Close of Day Two  
*Homework/Reading*

**THIRD DAY:**

8:30 AM Welcome  
8:40 AM Preparing For Mediation  
9:00 AM How, When and Why to Caucus?  
9:30 AM Role Play #4 - Preparation  
10:00 AM MORNING BREAK (15 Minutes)  
10:15 AM Role Play #4  
11:45 AM Role Play #4 - Debrief  
12:00 PM LUNCH BREAK (1 hour)  
1:00 PM Role Play #5 - Preparation  
1:30 PM Role Play #5

3:30 PM      AFTERNOON BREAK (15 Minutes)  
3:45 PM      Role Play #5 - Debrief  
4:15 PM      Remaining Questions and Answers  
5:00 PM      Third Day Session Ends